



This is a symbol of the **integrity, experience and results** that Johns Eastern represents and continues to provide to our clients. It is also a daily reminder that this legacy is our future and we have a responsibility to continue providing the highest-quality products and services to our clients.

*THESE THREE SIMPLE WORDS* are what you will see associated with the  logo. It represents a simple philosophy that Johns Eastern has developed over the years. Johns Eastern handles tens of thousands of claims annually and our goal is to handle each individual claim with the **integrity, experience and results** our clients deserve and have come to expect.

When you combine our years of service and our commitment to positive outcomes for our customers, the result is a dynamic organization flexible enough to meet the evolving needs of our clientele.

Over the years, Johns Eastern's longevity and experience have helped us grow into an industry leader. However, it is our staff that continues to provide the services and develop the relationships that keep our clients loyal to our company.



**JOHNS EASTERN**

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## QUALITY PEOPLE PROVIDING EXPERT SERVICES

**Integrity. Experience. Results.**

 **JOHNS EASTERN**  
Claim Adjusters & Third Party Administrators

## PROPERTY AND LIABILITY CLAIMS SERVICES

Johns Eastern can provide all aspects of your claims handling, from tracking and managing liability exposures to complete adjusting of your property claims.

We can provide a

custom claims program that meets your organization's every specialized need. Whether it is a small office adjusting several claims or a network of offices managing large volumes, we are flexible enough to provide the quality product and service that will ensure your success.



## WORKERS' COMPENSATION CLAIMS ADMINISTRATION

This unit is a completely integrated division designed to provide superior service and reduce your program costs. Johns Eastern will customize your program to meet your specific needs.

Experienced adjusters, working with registered nurses, cost containment personnel, national PPOs, and a pharmacy benefits manager, provide an environment for excellent claims management and cost savings. Early intervention, thorough claims investigation, experienced medical management and negotiated savings are all hallmarks of the Johns Eastern program.



## RISK MANAGEMENT INFORMATION SYSTEM

For many years Johns Eastern has been on the cutting edge of Information Systems technology. The compilation, reporting and analysis of data are and always will be a cornerstone of our data system. AIM is Johns Eastern's proprietary data system which facilitates the adjusting, investigation and management of your claims. This user-friendly system allows clients, supervisors, adjusters, and registered nurses immediate real-time access to claims information and allows online communication between anyone that has access to your claims. AIM gives you the ability to retrieve your data in a secure environment and compile reports to meet your management needs.

## CATASTROPHE SERVICES

Established in 1946 in the heart of Hurricane Alley, Johns Eastern has a firm understanding of the importance of handling your catastrophic claims with speed and accuracy.

When disaster strikes you can count on Johns Eastern's catastrophe specialists responding swiftly to handle your losses. We pride ourselves on efficiently settling claims while allowing your organization to maintain your normal level of service.



## A RECORD OF SUCCESS FOR 70 YEARS

Johns Eastern has been the preferred provider for hundreds of clients in the United States, Canada, and Europe. Our integrity, experience, and results are the foundation of a company that has been serving the industry for 70 years.

## LET JOHNS EASTERN PROVE OUR WORTH TO YOU

We deliver consistent services across our network of offices, with clients stretching from coast to coast.

For more information call us today at **877-326-JECO**

Visit our website at [www.johnseastern.com](http://www.johnseastern.com)



Handling Your Claims with



**Integrity**

**Experience**

**Results**