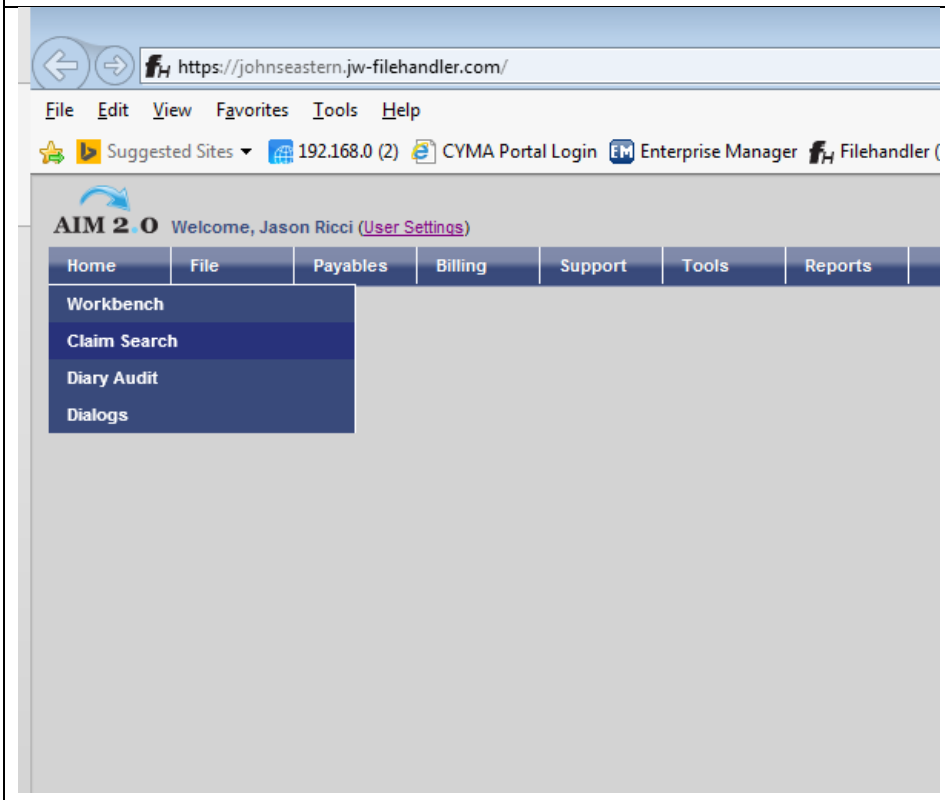
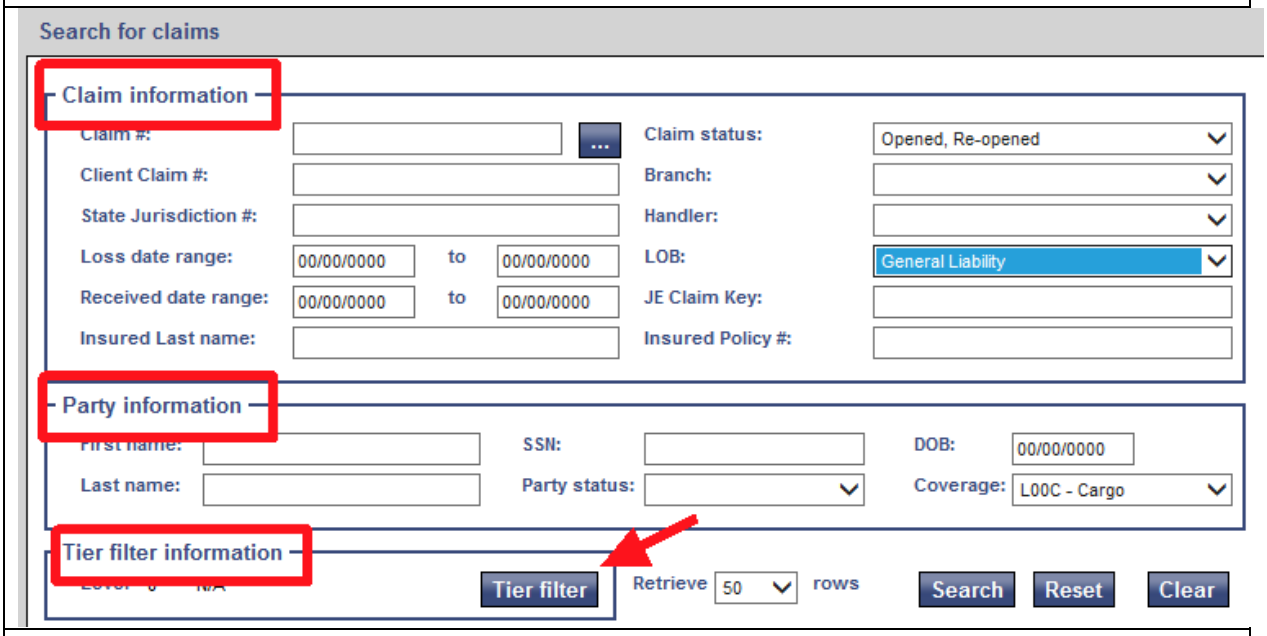
AIM2.0 Claims Search

The claim search section of the AIM2.0 application allows users to search for and open claims. This section allows users to search on claim or party fields. If you have any questions regarding any of these settings please e-mail the Johns Eastern Help Desk Here. Help Desk

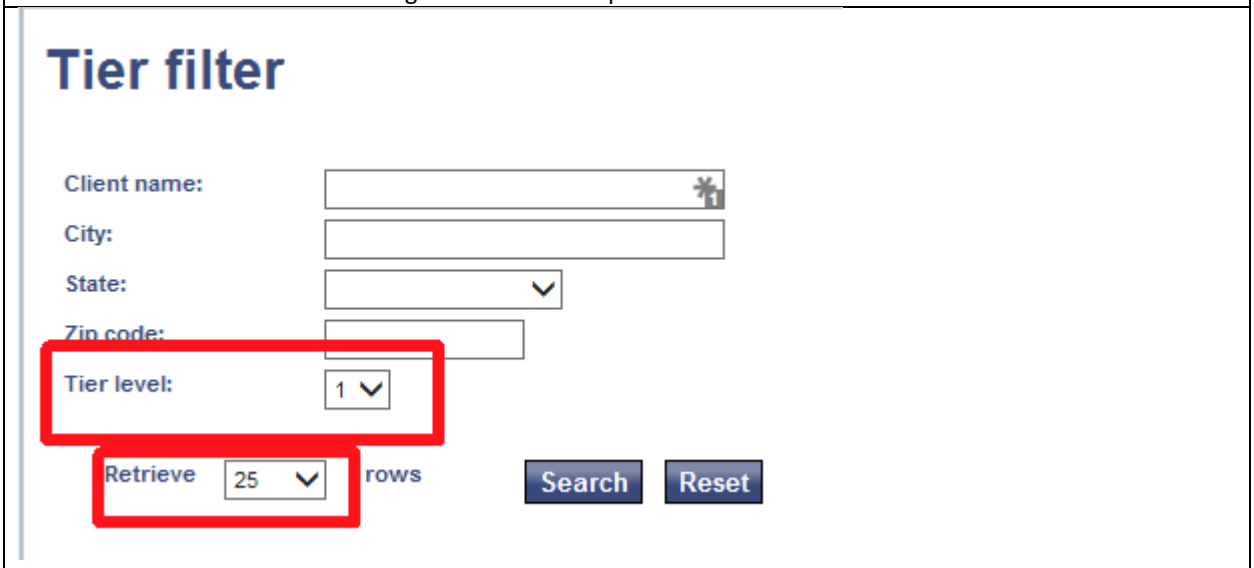
1. To search for a claim click on the Home Menu and then click Claim Search.



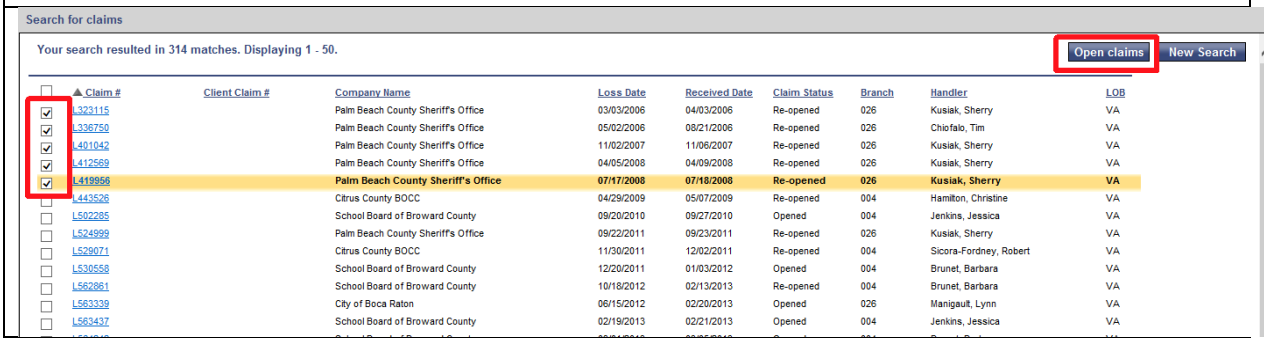
2. On the Claim Search screen enter the desired search criteria and hit the Search button. (Please note the clear button will remove the search criteria and the reset button will bring it back.) The search screen has three areas: Claim Information, Party Information and Tier filter Information. The resulting fields from the search are controlled by your user settings. Please see the user settings document for more details. To search for a particular company click on the tier filter button and follow the steps below.



3. Tier Filter: When you click the tier filter button first select the Tier Level. (Tier Level 1 is the top level). A % can be used as a wild card. (For Example: the following search %School% will return any client that has the word School anywhere in the client name. Some examples would be "Clay County Schools, School Board of Lee County and Pinellas County Schools. A search for School% would only return clients that start with the word School. An example would be School Board of Lee County.
To show more results change the retrieve drop down.



4. On the results page a single claim can be opened by clicking on the claim number. To open multiple claims check the box next to the file number and click the open claims button in the upper right hand corner. To perform a new search click on the “New Search Button”



Claim #	Client Claim #	Company Name	Loss Date	Received Date	Claim Status	Branch	Handler	LOB
L323115		Palm Beach County Sheriff's Office	03/03/2006	04/03/2006	Re-opened	026	Kusiak, Sherry	VA
L336750		Palm Beach County Sheriff's Office	05/02/2006	08/21/2006	Re-opened	026	Chiofalo, Tim	VA
L401042		Palm Beach County Sheriff's Office	11/02/2007	11/06/2007	Re-opened	026	Kusiak, Sherry	VA
L412569		Palm Beach County Sheriff's Office	04/05/2008	04/09/2008	Re-opened	026	Kusiak, Sherry	VA
L419956		**Palm Beach County Sheriff's Office**	**07/17/2008**	**07/18/2008**	**Re-opened**	**026**	**Kusiak, Sherry**	**VA**
L443526		Citrus County BOCC	04/29/2009	05/07/2009	Re-opened	004	Hamilton, Christine	VA
L502285		School Board of Broward County	09/20/2010	09/27/2010	Opened	004	Jenkins, Jessica	VA
L524999		Palm Beach County Sheriff's Office	09/22/2011	09/23/2011	Re-opened	026	Kusiak, Sherry	VA
L529071		Citrus County BOCC	11/30/2011	12/02/2011	Re-opened	004	Sicora-Fordney, Robert	VA
L530558		School Board of Broward County	12/20/2011	01/03/2012	Opened	004	Brunet, Barbara	VA
L562861		School Board of Broward County	10/18/2012	02/13/2013	Re-opened	004	Brunet, Barbara	VA
L563339		City of Boca Raton	06/15/2012	02/20/2013	Opened	026	Manigault, Lynn	VA
L563437		School Board of Broward County	02/19/2013	02/21/2013	Opened	004	Jenkins, Jessica	VA