

#### INTEGRITY EXPERIENCE RESULTS

This is a symbol of the **integrity, experience** and results that Johns Eastern represents and continues to provide to our clients. It is also a daily reminder that this legacy is our future and we have a responsibility to continue providing the highest-quality products and services to our clients.

When you combine our years of service and our commitment to positive outcomes for our customers, the result is a dynamic organization flexible enough to meet the evolving needs of our clientele.

Over the years, Johns Eastern's longevity and experience have helped us grow into an industry leader. However, it is our staff that continues to provide the services and develop the relationships that keep our clients loyal to our company.









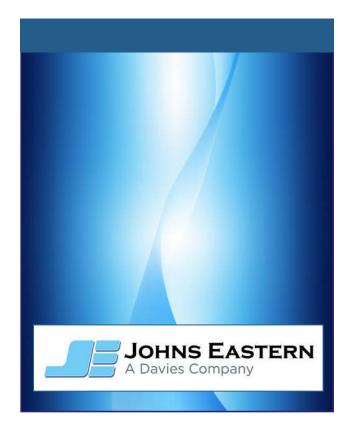
A Davies Company

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# QUALITY PEOPLE PROVIDING EXPERT SERVICES





## PROPERTY AND CASUALTY CLAIMS SERVICES

Johns Eastern can provide all aspects of your claims handling, from tracking and managing liability exposures to complete adjusting of your property claims. We can provide a custom

claims program that meets your organization's every specialized need. Whether it is a small office adjusting several claims or a network of offices managing large volumes, we are flexible enough to provide the quality product and service that will ensure your success.

#### CATASTROPHE SERVICES

Established in 1946 in the heart of Hurricane Alley, Johns Eastern has a firm understanding of the importance of handling your catastrophic claims with the utmost integrity, experience and results.



When disaster strikes you can count on our catastrophe specialists responding swiftly to handle your losses. We pride ourselves on efficiently settling claims while allowing your organization to maintain your normal level of service.

### WORKERS' COMPENSATION CLAIMS ADMINISTRATION

This unit is a completely integrated division designed to provide superior service and reduce your program costs. Johns Eastern will customize your program to meet your specific needs. Experienced adjusters, working with registered nurses, cost containment personnel, national PPOs, and a pharmacy benefits manager, provide an environment for excellent claims management and cost savings. Early intervention, thorough claims investigation, experienced medical management and negotiated savings are all hallmarks of the Johns Eastern program.



## A PROVEN RECORD OF SUCCESS FOR 76 YEARS

Johns Eastern has long been the preferred provider for hundreds of discerning clients in the United States, Canada, and Europe.

Our integrity, experience, and results are the foundation of a company that has been serving the insurance industry for 76 years.

## RISK MANAGEMENT INFORMATION SYSTEM

For many years Johns Eastern has been on the cutting edge of Information Systems technology. The compilation, reporting and analysis of data are and always will be a cornerstone of our data system. AIM 3.0, our state-of-the-art electronic claims system. facilitates the adjusting, investigation and management of your claims. This user friendly system allows clients, supervisors, adjusters, and registered nurses immediate real-time access to claims information and allows online communication between anyone that has access to your claims. AIM 3.0 gives you the ability to retrieve your data in a secure environment and compile reports to meet your management needs.

#### LET JOHNS EASTERN PROVE OUR WORTH TO YOU

We deliver consistent, top-quality services and measurable results across our network of offices, with clients stretching from coast to coast.

For more information, call us today at **877-326-JECO**.

Visit our website at www.johnseastern.com

