



A Davies Company

ANCILLARY SERVICES

PHARMACY BENEFIT MANAGEMENT

Provided in partnership with Healthesystems, our industry-leading workers' compensation PBM program features:

- ▶ A nationwide pharmacy network with over 66,000 participating pharmacies.
- ▶ Third party biller & paper bill processing tools
- ▶ First fill program
- ▶ Mail order pharmacy services
- ▶ Clinical review services
- ▶ Opioid therapy management program
- ▶ Web-based tools including advanced data analytics and reporting tools
- ▶ Repackaged drug & physician dispensing adjudication tools



PHYSICAL & OCCUPATIONAL THERAPY

SPNet Clinical Solutions manages the physical and occupational therapy needs of our clients' injured workers:

- ▶ Industry-leading 97% network penetration rate
- ▶ Peer-to-peer oversight results in shorter duration of care
- ▶ Clinical utilization management
- ▶ Outcomes-based model emphasizes quality medicine and competitive pricing
- ▶ Reduction in lost work days and overall claim costs



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PO Box 110259
Lakewood Ranch, FL 34211-0004
877-326-JECO

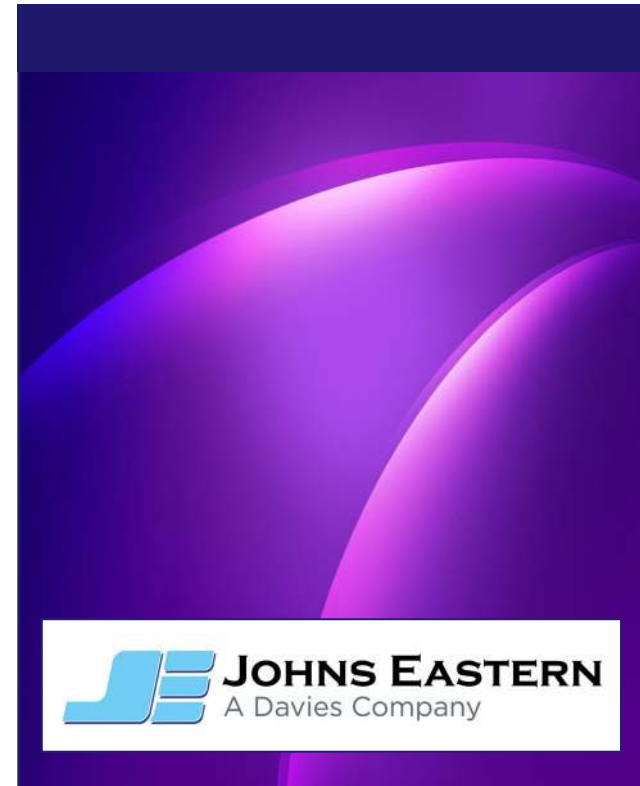
www.johnseastern.com

INTEGRITY EXPERIENCE RESULTS

10/22



MEDICAL MANAGEMENT SERVICES



JOHNS EASTERN
A Davies Company



THE INDUSTRY STANDARD FOR TEAM CLAIMS MANAGEMENT

- ▶ Johns Eastern has been in the claims business for 76 years
- ▶ Our Medical Management program was developed in 1996 for the exclusive use of our TPA clients
- ▶ Our Medical Management program is dedicated to stay at work and light duty initiatives
- ▶ Johns Eastern has agreements in place with a number of regional and national PPO network providers
- ▶ We can customize any network to meet a client's specific provider needs
- ▶ Johns Eastern utilizes a panel of strategic business partners to enhance our Medical Management program with ancillary services
- ▶ Our business partners must meet strict guidelines and credentialing requirements
- ▶ Our business partners offer discounted services and utilization review
- ▶ Johns Eastern continues to evolve our program to the highest standards of service

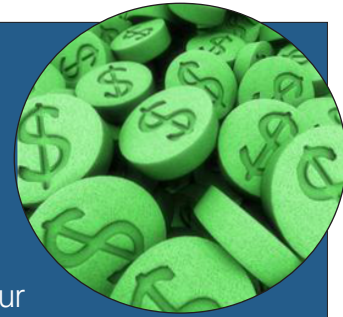
EARLY TRIAGE AND INTERVENTION

Johns Eastern was one of the first TPAs to integrate Telephonic Case Managers with claims adjusters

- ▶ Registered Nurses (RNs)
- ▶ Integral part of Special Account Services
- ▶ Experts in workplace injuries and appropriate medical treatment
- ▶ Provide early triage and intervention by analyzing medical treatment and its appropriateness
- ▶ Proactively focus on reducing costs through efficient medical management of each claim
- ▶ Utilization Reviews performed concurrently and retrospectively and include a review of treatment plans for appropriateness, medical necessity, and causal relationships



ENHANCE YOUR SAVINGS



SAVINGS is a prime benefit of our Medical Management program. A successful program will demonstrate a financial savings in the overall workers' compensation program.

Johns Eastern has developed a documentation system to track all "hard savings" associated with the work of our nurse case managers and in-house cost containment department.

CONTACT US

If you have any questions concerning TPA services, please contact:

Beverly Adkins, AIC, AIM

Executive Vice President,
Special Account Services

Toll Free: (877) 326-JECO x1373

E-mail: badkins@johnseastern.com

Alice Wells, CWCL, AIC

Executive Director of TPA Operations

Toll Free: (877) 326-JECO x1341

E-mail: awells@johnseastern.com

Brenda Bergeron, ARM

Manager of TPA Business Development

Toll Free: (877) 326-JECO x1348

E-mail: bbergeron@johnseastern.com