



A Davies Company

SERVICES OFFERED

Third Party Administration Services

- Property, General Liability, Auto Liability, Physical Damage, Errors & Omissions, Professional Liability
- TPA Clients:
 - Self-Insured Entities
 - Risk Retention Groups
 - Insurance Companies
 - Program Managers
 - Captives
 - MGA's

Additional Claim Services

- Field Work
 - Property: Personal & Commercial Lines
 - Liability: General Liability, Auto Liability, Product Liability, Inland Marine, Motor Truck Cargo and Construction Defect
- Catastrophe Claims Adjusting
 - East Coast: Florida, North Carolina, South Carolina, Virginia, Maryland, Delaware, Pennsylvania, New Jersey and New England
 - Nationwide — Client Specific

INTEGRITY EXPERIENCE RESULTS



A Davies Company

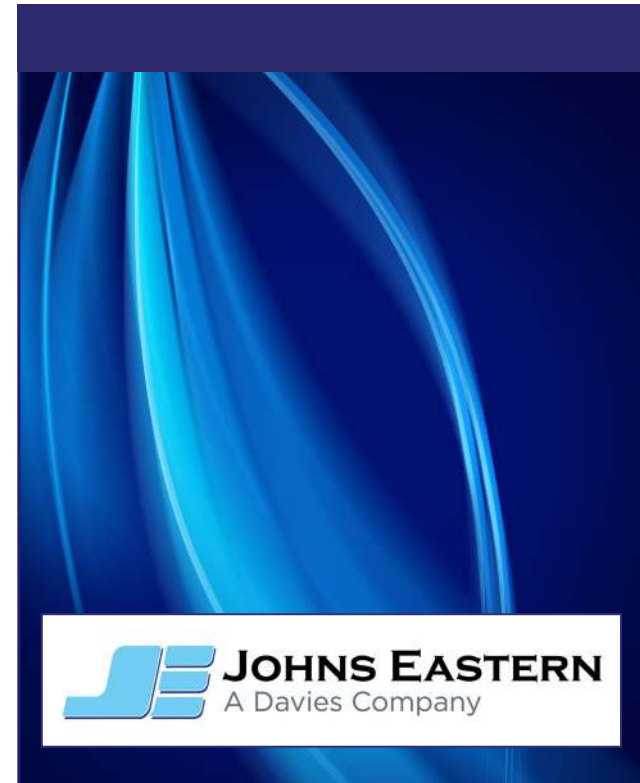
PO Box 110259
Lakewood Ranch, FL 34211-0004

877-326-JECO
www.johnseastern.com

10/22



PROPERTY & CASUALTY TPA SERVICES



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A Davies Company



TPA SERVICES: PROPERTY & CASUALTY CLAIMS

Johns Eastern provides TPA services for all property and casualty lines beyond workers' compensation. These services include managing property and casualty programs for:

- ▶ Self-Insured Corporations and Governmental Entities
- ▶ Large Deductible Programs
- ▶ All Lines Aggregate Deductible Programs
- ▶ Fully Insured Programs
- ▶ Insurance Companies
- ▶ Lloyd's of London

We provide all services necessary, including:

- ▶ Claims Management
- ▶ Field Investigation
- ▶ Data Collection and Reporting
- ▶ Medicare Reporting

ADJUSTING CLAIMS WITH EXCELLENCE

Over the years, Johns Eastern has earned an exemplary reputation for providing top-notch property, liability and auto claims handling by emphasizing superior customer service, forging close working relationships, and protecting our clients' business interests with the utmost integrity.

The considerable industry expertise that our staff has accumulated gives us a significant advantage in influencing claim outcomes — from property damage claims involving theft, vandalism, lightning strikes, fire and flooding; to automobile liability claims involving buses, police cruisers and other municipal vehicles; to general liability claims involving slip and fall accidents, assaults and other serious incidents. We understand that time is of the essence when responding to a loss, and we make sure that our clients receive the prompt investigation they deserve.

THE EXPERIENCE YOU NEED

We are exceedingly thorough in our investigative efforts and reviews of all losses. Johns Eastern adjusters are well-trained and recognize the loopholes and pitfalls inherent in investigations. We are also well-versed in policy language that might affect coverage issues and are experienced in subrogation recoveries that will help bring money back to your program. We are proven negotiators and dedicated litigation managers who are devoted to saving our clients money. We believe that attention to even the smallest of claim details can lead to major overall improvements in claim outcomes.

MISSION STATEMENT

Johns Eastern is a claims service organization committed to excellence in surpassing the expectations of our clients, partners, and employees. The following principles are essential to our success:

- Maintain the highest standards of ethics and integrity
- Provide superior customer service
- Promote growth in a rewarding and respectful environment
- Achieve mutual goals with flexible approaches
- Build strong relationships
- Embrace technological advances
- Support corporate responsibility
- Recognize that profitability is crucial to maintain viability as a corporation

CONTACT US

Beverly Adkins, AIC, AIM

Executive Vice President,
Special Account Services

Phone: (941) 907-3100 x1373

Toll Free: (877) 326-JECO

E-mail: badkins@johnseastern.com

Alice Wells, CWCL, AIC

Executive Director of TPA Operations

Phone: (941) 907-3100 x1341

Toll Free: (877) 326-JECO

E-mail: awells@johnseastern.com

Brenda Bergeron, ARM

Manager of TPA Business Development

Phone: (941) 907-3100 x1348

Toll Free: (877) 326-JECO

E-mail: bbergeron@johnseastern.com