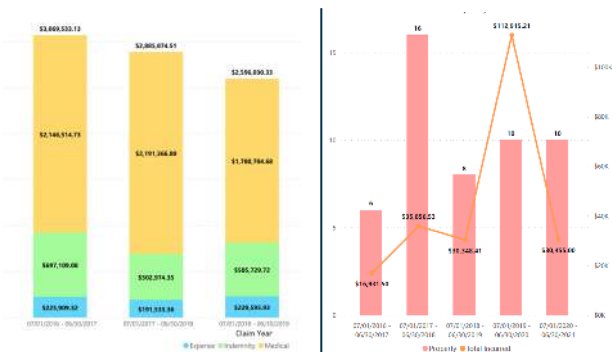


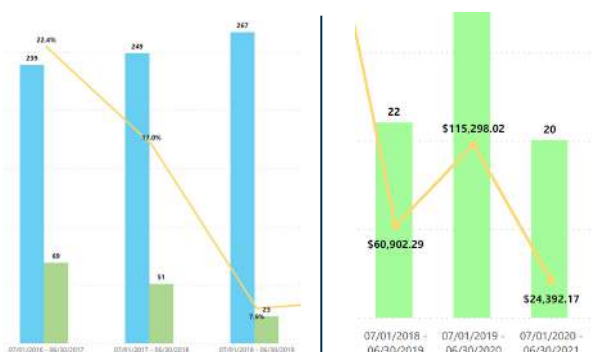


Powerful Data Visualization



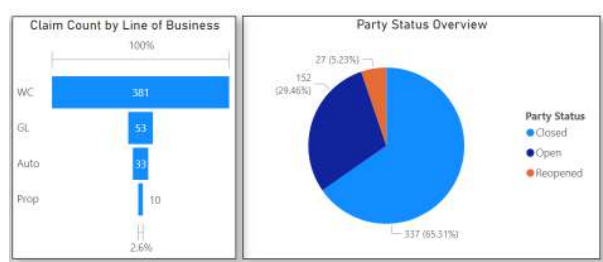
WC Paid Comparison

P&C Total Incurred



WC Total By Type

Auto Total Incurred



CONTACT US

If you have any questions concerning our offered services, please contact:

Beverly Adkins, AIC, AIM
 Executive Vice President
 Toll Free: (877) 326-JECO x1373
 E-mail: badkins@johnseastern.com

Alice Wells, CWCL, AIC
 Executive Director of TPA Operations
 Toll Free: (877) 326-JECO x1341
 E-mail: awells@johnseastern.com

Brenda Bergeron, ARM
 Manager of TPA Business Development
 Toll Free: (877) 326-JECO x1348
 E-mail: bbergeron@johnseastern.com

www.johnseastern.com



CUTTING-EDGE TECHNOLOGY



AIM 3.0 CLAIMS SYSTEM

Our state-of-the-art electronic claims system, AIM 3.0, provides all the tools, accessibility, flexibility and ease of use needed to successfully manage claims. Document images are available for review 24/7. Client note input allows for documentation and communication.

Ad Hoc reporting capabilities provide both standard reports and our query tool allows for report

customization. AIM 3.0 transforms data into rich visuals built and defined by our clients. User-customizable screens, layouts, and reports allow you to modify the look and feel to meet your needs and export those images and files into a wide range of file extensions including MS Word, Excel, PDF, JPG and PNG. It integrates effortlessly with third parties, such as EDI, ISO, Medicare and OFAC.

AIM 3.0 is a powerful browser-independent tool that can be accessed from a mobile or desktop device.



MICROSOFT POWER BI REPORTING

Johns Eastern offers an analytics tool powered by Microsoft Power BI. This tool allows clients to visualize data using a unified, scalable platform for business intelligence that is easy to use and helps you gain deeper insight into your data. It also allows for fast, AI-powered answers to business questions—even when asking with conversational language.



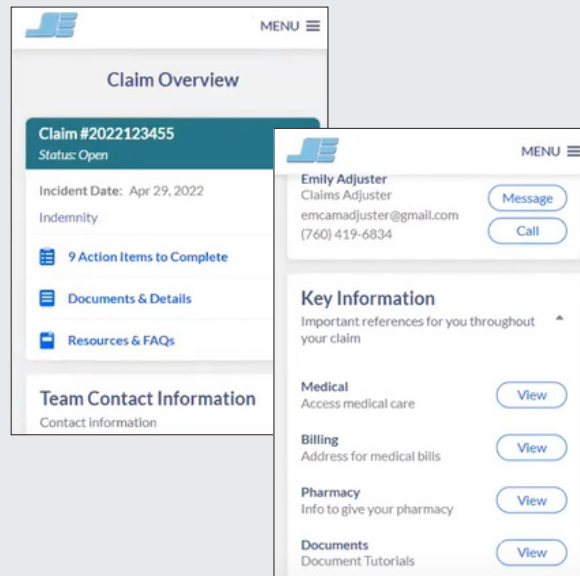
JECONNECT

Often the greatest roadblocks to successful claims handling lie with the injured workers themselves and the psychosocial issues they bring to the claim.

In collaboration with GainLife, our cutting-edge patient engagement platform, JECOnnect, allows Johns Eastern to:

- Enhance the injured worker's experience
- Increase claims team efficiency
- Improve return-to-work outcomes
- Monitor and flag behaviors that indicate elevated claim risks

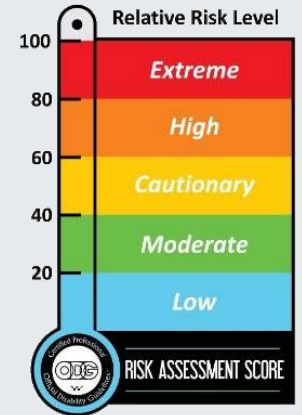
Injured workers are able to log in via a mobile or desktop device to access and review certain claim information, sign their electronic documents, get answers to frequently asked questions and track recent indemnity payments.



PREDICTIVE ANALYTICAL TOOLS

Johns Eastern offers ODG by MCG to our adjusters and nurse case managers, and as a value-added service to our clients.

One of the major benefits of the ODG Comorbidity and Reserve Calculators is the Risk Assessment Score (RAS), used for interventional triage at the claims desk. The RAS leverages predictive analytics to assess claim risk, helping claims assessors identify problematic claims for early intervention.



ELECTRONIC PAYMENT SOLUTIONS

In an electronic world, our clients need to be able to harness data-driven insights while embracing faster, more reliable and cost-effective payment solutions. With our partner, Zelis, Johns Eastern can deliver just that!

- Payments made by virtual card or ACH
- Regulatory oversight
- OFAC screening
- Fraud monitoring
- 1099 processing

